# Cornerstone Community Action Agency Job Description CFS Program Monitor

Exempt (Y/N): No Introductory period: 180 days Supervisor: Director of Child/Family Services (DCFS) Work Period: 12 months per year

Cornerstone Community Action Agency. is committed to a policy of Equal Opportunity Employment (EOE) in its dealings with both employees and applicants for employment. As such, CCAA provides equal opportunity without regard to race, ethnicity, age, religion, sex, sexual orientation, national origin, disability, status as a veteran, or any other characteristic protected by law except when such characteristic is a bona fide occupational qualification.

### **CCAA Vision Statement**

To build thriving and self-sufficient communities by creating equal opportunities for all individuals and families.

#### **CCAA Mission Statement**

A Community in Action, Empowering People, Changing Lives, and Offering Hope to Achieve Self-Sufficiency.

**SUMMARY:** Assist and support the Child & Family Services Department in ensuring quality services for children and families. Monitors program components for compliance. Works to resolve noncompliance issues. Ensures compliance with federal regulations, state licensing regulations, and Cornerstone Community Action Agency Policies and Procedures. Utilizes a variety of data collection methodologies in an effort to analyze the effectiveness of program compliance and planning.

This position assists in the fulfillment of the agency's mission by creating an opportunity to empower people, change lives, and offer hope to achieve self-sufficiency for each individual and family we serve.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES.** The CFS Program Monitor will:

	Exceeds	Meets	Improvement	N/A
			Needed	too soon to rate
1.				
Assist in the coordination and implementation of the Head Start				
Program Plan and On-Going Monitoring Plan				
2.				
Collect child, family, and staff information and compile				
data				
3.				
Complete monthly, quarterly, and/or annual reports				
4.				
Establish and maintain up-to-date record keeping,				
documentation, and information tracking systems				
5.				
Maintain knowledge of the Head Start Performance Standards				

and Federal and State Regulations				
6.	Exceeds	Meets	Improvement Needed	N/A too soon to rate
Develop a knowledge of all legal requirements by				
studying existing and new legislation and enforcing				
adherence to these requirements				
7.				
Develop and maintain knowledge of the Head Start				
Program including updates and any changes that need to				
be implemented				
8.				
Aide in recruiting and orientating staff as required				
9.				
Implement On-Going Monitoring by performing monthly				
on-site inspections of files, tracking services, safe				
environments and communicating with Campus Directors				
on a regular basis				
10.				
Track and follow-up minimum standard				
violations/findings from licensing and ensure that all				
campuses are in compliance with Federal/State Licensing				
Regulations				
11.				
Coordinate and maintain an affiliation with local colleges and				
universities and members of the community through training,				
seminars, conferences, outreach, and partnerships				
12.				
Implement, track and follow-up annual Head Start Program				
Self-Assessment and PIR				
13.				
Monthly gather and audit in-kind materials and input data for				
in-kind tracking system				
14.				
Assist in tracking volunteer hours and activities				
15.				
Complies with all standards of conduct as stated in HSPPS				
1302.90 Personnel Policies and Cornerstone Personnel Policies				
16.				
Complete other duties as assigned by DCFS.				

General Responsibilities The staff member will:

1. Appearance	Exceeds	Meets	Improvement	N/A
			Needed	too soon to rate
Ensure personal appearance, personal hygiene, and dress are				
appropriate for the day's activities and comply with dress code.				
2. Reliability				
Ensure he/she can be counted on to carry out assigned				
responsibilities independently, including regular attendance.				

3. Safety		
Safely and properly use, maintain and operate all equipment for		
carrying out duties.		
4. Punctuality		
Employee observes regularly scheduled work hours.		
5. Compliance		
Employee follows all Cornerstone policies, procedures, and		
established regulations including HSPPS and Child Care		
Licensing.		

Performance Rating Categories: Consider the employee's performance in each category and designate the level of performance that most accurately describes his/her job performance.

E-Exceeds. Results clearly exceed position requirements on a regular basis. Performance is of high quality and is achieved on a consistent basis. M-Meets Expectation. Competent & dependable performance level. Meets the performance standards and objectives of the job without constant follow-un/direction.

I-Improvement Needed. Employee does not meet performance objectives on a regular basis and has difficulty following through with tasks. Requires constant follow-up and/or supervision.

N/A-Not Applicable or too soon to rate.

# **Qualification Requirement**

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

#### **Education and Experience**

Must be 18 years old or older. Bachelor Degree in Education or a related field preferred. Experience in tracking, program development, and/or monitoring preferred. Experience in compliance with federal and state regulations preferred.

#### Language Skills

Must have ability to read and interpret documents such as Agency policies and procedures, program outlines and regulations, safety rules, operating and maintenance instructions, and procedure manuals. Ability to write routine reports and correspondence.

Ability to speak effectively before groups of people, employees, or community organizations. Ability to provide training on regulations, policies, and procedures. Must be able to utilize the telephone to verbally communicate in an effective professional manner with the general public, agency clients, vendors and staff. Strong interpersonal and communication skills.

#### **Reasoning Ability**

Must have ability to apply common sense understanding to carry out instructions furnished in written, oral, or diagram form. Must have ability to deal with problems involving several concrete variables in standardized situations.

#### **Mathematical Skills**

Ability to add, subtract, multiply, and divide in all units of measure, using whole numbers, common fractions, and decimals. Ability to compute rate, ratio, and percent and to draw and interpret bar graphs.

### Other Skills and Abilities

Ability to operate a personal computer, e-mail, word processing and accounting software. Must operate fax machines, calculators, typewriters, copier, and other office machines.

## **Physical Demands**

The physical demands described here are representative of those that must be met by employees to successfully

perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions of the job. While performing the duties of this job, the employee is regularly required to sit long periods of time and use hands and fingers to gather information, write, fax, data entry, telephone, keep his/hers working office clean and orderly. Specific vision abilities required by this job include close vision, distant vision, peripheral vision, depth perception, and the ability to adjust focus. Specific hearing and speaking abilities required by this job include listening to and talking to the general public, agency clients, vendors, and staff. Sustained concentration and attention to detail and accuracy, along with ability to prioritize a complex workload. The employee must be able to lift or move up to 25 pounds.

\*This form reflects the general details considered necessary to describe the essential function of the job identified and shall not be considered as a detailed description of all the work requirements that may be inherent to the job.

Failure to comply with Personnel Policies, job responsibilities, and functions, safety policies, can result in disciplinary actions up to and including termination.

#### **DISCLAIMER STATEMENT**

The above statements are intended to describe the general nature and level of work being performed by individuals assigned to this job. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of personnel so classified.

### EMPLOYEE RECEIPT OF JOB DESCRIPTION

This job description is not intended to be all inclusive. CCAA reserves the right to revise or change job duties. This job description does not constitute a written or implied contract of employment.

I have read and understand this job description. description. I have a received a copy of this docu	I certify that I am able to perform the requirements of this job ment.
Employee SIGNATURE	Date of Signature
Employee PRINTED NAME	
This portion to be comp	leted at time of performance evaluation
Accomplishments/Recognition since last rev	view
Specific areas of needed improvement/actio	n items
Recommendations for professional developmental Head Start Employees must complete a prof	
Supervisor/Manager Comments	
Employee Comments	
Supervisor SIGNATURE:	Date: